



## QUALITY POLICY

**Lámparas Especiales, S.L.** aims to ensure that the quality of the products and services offered are a true reflection of the expectations of each client, ensuring the long-term success of the company. In this way, it establishes, declares and assumes the following principles:

1. The Final Quality of the Product delivered to the Customer is the result of the planned and systematic actions of Prevention, Detection, Correction and Continuous Improvement which are demonstrable throughout the product cycle.
2. The contractual requirements, wishes and expectations of the Client are the only criteria to establish the Quality standard of our products and services.
3. The Quality Requirements, Contractual Requirements, Standards and Directives must be objectively translated into Plans and Specifications, which will be made available to Clients, Suppliers and Staff in a complete and timely manner.
4. Quality is a common task in all areas of the Company. Each of the areas must assume that it is a Client and Supplier of Departments and Persons of the Organization.
5. Each employee of **Lámparas Especiales, S.L.** is responsible for the Quality of his work. The Quality Management is responsible for promoting and maintaining the implementation of the Policy and Quality Objectives, verifying their execution through audits.
6. The application of this Policy requires the active integration of the entire human team of the Company. To achieve this, the Management considers the motivation and training for Quality as priorities.

Rubí, April 2018  
José María Sierra  
General Manager